



# Empowering Businesses Worldwide with NetSuite Solutions

**ORACLE®**  
**NETSUITE**  
Alliance Partner

## • Company Overview

CTI Global Resolutions was founded in 2009. Based in Tampa, Florida.

CTI Global Resolutions is a leading master delivery firm of NetSuite, dedicated to transforming businesses worldwide.

## • Experience

- 15 Years working with NetSuite
- All NetSuite Native Modules
- 24 Staff Members
- Event Driven Architecture
- Proprietary products
- Over 200 Clients
- Over 25 NetSuite Implementations
- Over 100 3<sup>rd</sup> Party Integrations
- Over 50 CTI Custom Integration Designs

## • Integrations

### Middleware:



### CTI Custom Integrations:



## • Key Differentiators

- We Deliver per the client's requirements
- Innovative ways to customize the customers NetSuite to their business model and industry
- We are NOT a Consulting firm and/or Agency
- Premier NetSuite Master Delivery Firm

## • Industries

- Finance/Fintech
- Manufacturing
- Education
- Healthcare
- IT/SaaS
- Nonprofits
- Retail and E-commerce
- Wholesale Distribution
- Advertising, Media, and Publishing

## • Key Offerings

- Implementation
- Re-Implementations
- Optimization
- Managed Services
- Integrations
- Customizations
- Support Admin & Maintenance (SAM)
- Data Analytics and AI

## • Customer Pain Points

- Cost with Competitors
- Implementation & Adoption
- Customer Support
- Non-Transparent Pricing
- Not finishing the job
- Working with non-professionals

## • Why Choose CTI

- Partnering with CTI Global Resolutions means collaborating with a team of Business Professionals who uphold a strong code of Ethics, Morals, Values, Integrity, Honesty, and Honor. With a proven track record of success, our extensive experience and commitment to quality allow us to meet your product needs 99% of the time. We are the 1st choice for your business. Share your needs with us today, and we will be happy to assist you!



# The CTI Difference



## We Deliver

- Proven Expertise
- Worldwide Reach
- Tailored Solutions
- Certified Professionals
- End-to-End Support
- We are a Delivery Firm!

## Our Services

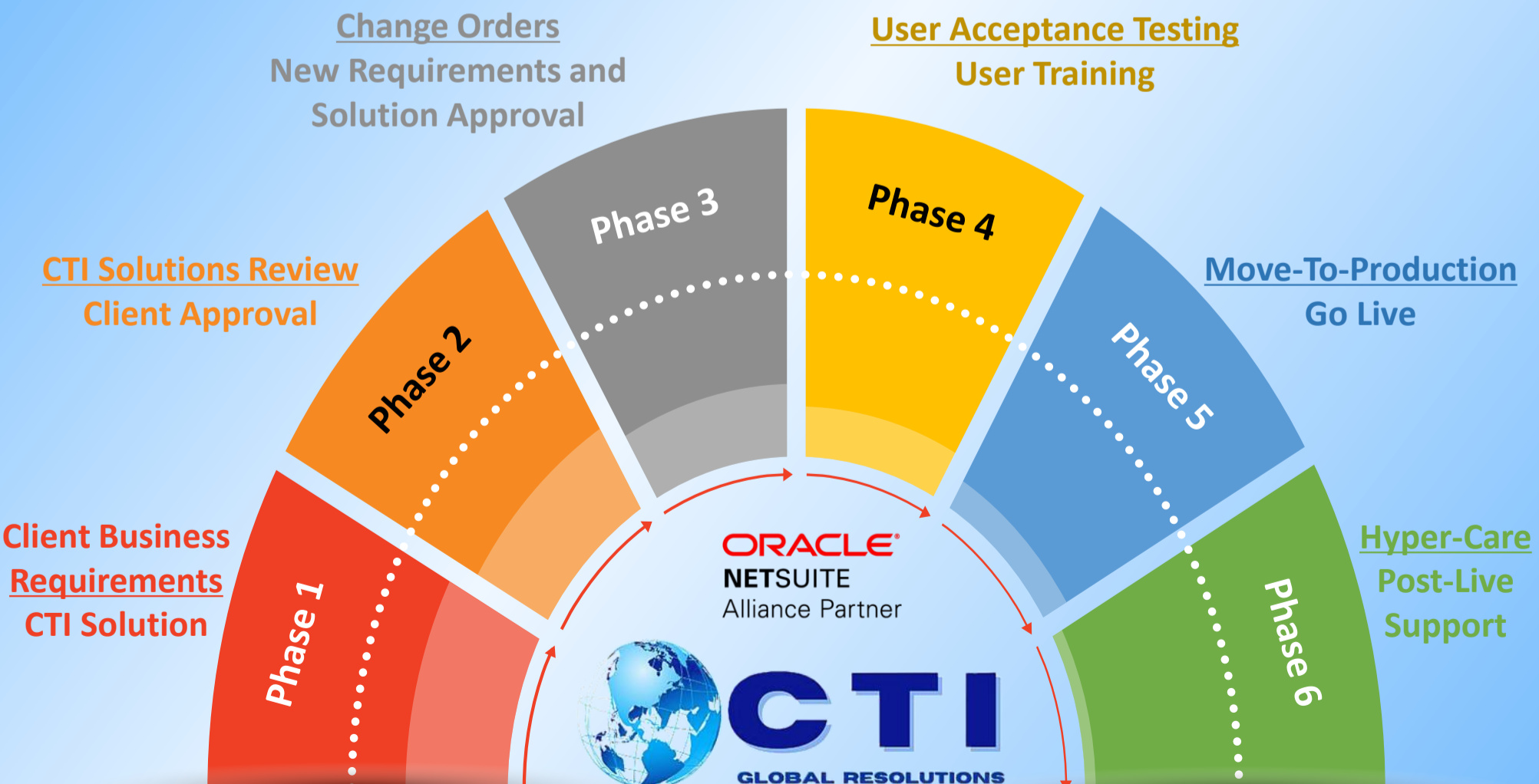
- Implementation
- Optimization
- Managed Services
- Integrations
- Customizations
- Support Admin & Maintenance (SAM)
- Data Analytics and AI

## Support

- Dedicated Customer Support Specialist
- 24/7 Support
- Comprehensive Support
- Custom Training
- Recorded Trainings
- Resource Center

You aren't just another number with CTI, you are part of the Family!

# The CTI Blueprint



Visit Us at [www.CTIGR.com](http://www.CTIGR.com) and/or Email Us: [support@ctigr.com](mailto:support@ctigr.com)